Jennifer Nolan 4153 Piedmont Ave, #3 Oakland CA 94611

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a small business owner who supports broadband competition. Having this option has enabled me to use another small, local business as my internet/phone provider whose customer service is far superior to that of the "big brands" such as AT&T or Comcast. When I call, I get a real person on the phone w/in seconds, my request is taken care of, and I can then return to running my business. They also offer services that help my business processes, while AT&T/Comcast do not offer these options, such as call forwarding from a customer portal. Please, please support broadband competition and help us keep the freedom to choose our internet provider. It provides a more competitive environment vs. a monopoly over an area.

Thank you.

Jennifer Nolan